



# MACHAKOS UNIVERSITY

University Examinations for 2022/2023 Academic Year

SCHOOL OF BUSINESS, ECONOMICS AND HOSPITALITY AND TOURISM

MANAGEMENT

DEPARTMENT OF HOSPITALITY MANAGEMENT

SECOND YEAR FIRST SEMESTER EXAMINATION FOR

BACHELOR OF SCIENCE (HOSPITALITY AND TOURISM MANAGEMENT)

**BTM: 212 AIRFARES AND TICKETING**

**DATE:**

**TIME:**

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**INSTRUCTIONS:** Answer Question **One** (Compulsory) and any other **Two** questions

## QUESTION ONE (30 MARKS) COMPULSORY

- a) i) Use the following information to calculate the local currency fare  
Fare CPT-AMS Y OW NUC 2417.28,ROE 8.22480 (8 marks)
- ii) Identify the currency code and Name for the following Countries (4 marks)
- i) Great Britain-
  - ii) Afghanistan-
  - iii) Malawi-
  - iv) Ethiopi-
- b) Indicate the correct global indicator code for each of the routing (5 marks)
- i) MOW TYO KUL BKK-
  - ii) SCL JNB SIN HKG
  - iii) KUL CPT BUE-
  - iv) NYC LAX PPT
  - v) LON LAX SYD-
- c) Prime codes identify the fare type paid by the passenger. Identify the airfare class represented by the following codes (5 marks)

Code	Fare Type
C	
F	
J	
M	
P	
Y	

- d) Explain four advantages of an Electronic Ticket (8 marks)

**QUESTION TWO (20 MARKS)**

- a) Discuss five advantages of consolidator (Net) Fares to Travel agencies (10 marks)
- b) Use the following city code to identify the City Name, Country Name, Traffic Conferences Area, and Sub-Area (10 marks)
- i) CCU
  - ii) VNO
  - iii) TGU
  - iv) LCA
  - v) TIP

**QUESTION THREE**

- a) Identify the COC in the following routing (8 marks)
- i) AKL TYO
  - ii) HKG PAR
  - iii) CPH NYC
  - iv) GOH REK
  - v) BFS AMS
  - vi) JNB SEZ
  - vii) YVR MEX
  - viii) RIO FRA
  - x) BRU ATH
- b) Using the following itinerary illustrate the features of a round trip, show the stop over and non-stop over points (12 marks)

DEL- KUL -X/SIN -SYD- DEL

**QUESTION FOUR (20 MARKS)**

- a) Highlight 12 major benefits accrued by travel agents from participating in the IATA Billing and Settlement Plan. (12 marks)
- b) Explain four types of published fares offered by airlines (8 marks)

**QUESTION FIVE (20 MARKS)**

- a) Discuss seven disadvantages of the commission system for travel consultants and consumers

(14 marks)

b) The Indian Rupee is an example of currency that is fully adjusted and the rounding unit is higher

5. Round off the following LCF into the higher 5

(6 marks)

<b>Raw LCF</b>	<b>Rounding unit</b>	<b>Rounded LCF</b>
INR 37642.3	Higher 5	
INR 38470.09	H5	
INR 389440.9	H5	
INR 38749.09	H5	
INR 51299.09	H5	
INR 71349.02	H5	